

**Intereuropa**<sup>®</sup>

Global Logistics Service

We cover the world



# Corporate Development of Intereuropa

Year **1947**: In the former "B Zone" of the Free Trieste Territory, Intereuropa was founded as a limited liability company with only three employees. Between **1965** and **1990**: Subsidiaries were opened in all major towns of former Yugoslavia. Year **1995**: The company was privatized and had 5,506 shareholders when the privatization process was concluded. Year **1998**: The company shares were listed in class "A" on Ljubljana Stock Exchange. Year **1999**: Intereuropa d.d. was awarded the ISO 9002 quality certificate in Freight Forwarding, Goods Transportation and Logistics Services. Year **1999-2000**: Expanding the operational network by founding a company Intereuropa-East in Moscow (Russia) and by acquisition of companies RTC Varaždin d.d. in Croatia, and STC d.d. Celje in Slovenia. Year **2000**: Upgrading the integral range of logistical services: launching a new service "Intereuropa Express", organizing a direct block train from EU countries to SE Europe and the Near East routed through Slovenia, introducing new groupage lines to Poland and Southern Germany, strengthening the groupage lines with Spain, Italy, Switzerland and former Yugoslav countries. Year **2001**: Launching new trucking groupage line to Romania, Turkey and Belgrade. The Group has been awarded the "Rating 2000" Award for business excellence and reliable operation. Opening the UPS Branch at Brnik Airport. Expansion of operational network and warehouses: integrating the company A.D. Interjug-AS, Belgrade, and Intereuropa RTC d.d. Sarajevo to the Group. Intereuropa joins the Slovenian Transport and Logistics Cluster. Year 2002: Expansion of operational network: takeover of the company STTC d.d. Maribor, opening the logistics terminal in Skopje, acquisition of the company SPEKA spol. s.r.o. Prague. Merger of daughter companies in Croatia and BIH. Year **2003**: The 'Portal' Award for excellence in relations with investors for the year 2002. The parent company Intereuropa d.d. and the affiliates Intereuropa logističke usluge, d.o.o. Zagreb and Intereuropa Transport d.o.o., Koper were awarded the quality certificate under the amended Quality Management Standard ISO 9001:2000. Takeover of the French company KP Trans of Saint Pierre de Chandieu, and the Ukrainian company TEK ZAHIDTRANSSEKVIS of Uzghorod. Year **2004**: Expansion of the corporate network: Takeover of the Austrian company Schneider & Peklar GmbH, Vienna, and the German company Intereuropa Transport & Spedition GmbH, of Troisdorf. Alignment of operations in the Parent Company Intereuropa d.d. to new operating conditions in the logistics market after Slovenia joined the EU. Year **2005**: Establishing the company Intereuropa - FLG, d.o.o., specialised in rail freight logistics.



## Business vision and mission

We cover the world

### **BUSINESS VISION**

The leading logistics provider in SE Europe and a medium-size provider on the European scale.

### **MISSION**

To meet the demand for logistical services to the full satisfaction of our customers, who are guaranteed reliability, speed, safety and competitive prices.

Intereuropa Group is the leading provider of logistical services in Slovenia and Southeastern Europe.

# Integral logistical services



## LAND TRANSPORT

- Groupage
- Express Service
- Road Transport
- Railway Transport



## AIRFREIGHT

- Airfreight
- UPS (United Parcel Service)  
worldwide express delivery

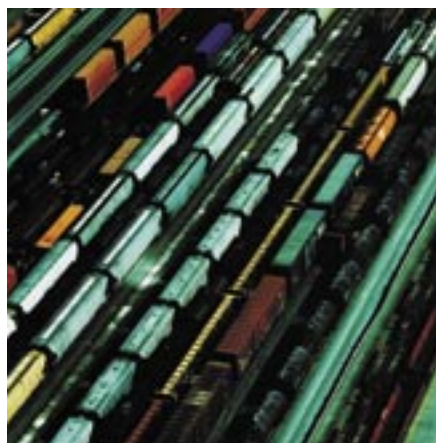
## SEAFREIGHT

- Seafreight
- Conventional cargo
- Containers (FCL, LCL)
- Ro-Ro (Roll on-Roll off)
- Port Forwarding Services
- Shipping Agency



## CUSTOMS SERVICES

- Customs Clearance
- Border Services



## TERMINAL SERVICES

- Warehousing and distribution
- Fairs and exhibitions logistics
- Logistical solutions



# Land Transport

## Groupage

For smaller consignments that do not occupy the whole space in a vehicle, we organize transportation in groupage lines. In this arrangement the users enjoy several advantages over individual transport of separate consignments, such as:

- faster delivery
- lower prices
- minimum risk in transportation
- full control over the consignment on the whole route.

For the transportation of groupage shipments, we established a network of regular lines with all European countries. Through a network of logistical terminals, we can guarantee the pick-up and delivery in 12 or 24 hours.

Maintaining daily connections with Slovenia's major trading partners (Italy, Germany, Austria, Croatia), and several times per week with most European countries, both import and export. Our reliable partner network abroad allows us to deliver the goods to more distant countries with lower exchange of goods with Slovenia (the Baltic countries, CIS, Central Asia).

In particular, our groupage lines with countries in which Intereuropa has established subsidiaries are highlighted: the groupage lines with Croatia (Zagreb, Rijeka, Split), Bosnia and Herzegovina (Sarajevo, Banja Luka, Bihać), Serbia and Montenegro (Beograd), Macedonia (Skopje), Austria (Vienna) and with the Czech Republic (Olomouc and Prague).

Groupage lines are operated with reputable and reliable European forwarding agents, with long-year experience in European continental transport. These partners also support our customers with other logistical services abroad.

As the leading provider of groupage and consolidated services in Slovenia we endeavour to offer fast, safe and cost-effective transport services to our customers.

## Express Service

Intereuropa Express is an express delivery and parcel distribution service providing door-to-door pick-up and delivery of consignments over the whole Slovenian, Croatian and BIH territory. Speed, punctuality, reliability and tracing of shipments, modern technology and competitive prices are underlying for the efficiency of our Intereuropa Express service.

Our professional and well-qualified staff, supported by in-house information system, is capable to effectively trace the shipment on the whole route from the sender to the consignee.

### **INTEREUROPA EXPRESS IN SLOVENIA**

#### **Main advantages of express service:**

- Thanks to our own network of Distribution Centres we can provide a range of additional services in protection and dispatch of goods (packaging, labeling, palletizing, etc.).
- Transportation of all consignments regardless of their weight (however, in normal dimensions for road transport).
- Transportation of consignments in bond.





#### **Basic services:**

- Delivery on the following working day, applicable to the whole Slovenian territory. Consignments picked up today are delivered in the first working day to follow.
- Delivery by 11 a.m. on the following working day to consignees located within a 10km-distance from the Distribution Centre.
- Collection and delivery of consignments on the same working day in the Distribution Centre range, up to a distance of 10 km, provided that the order is received by 12.00 a.m.
- In orders placed by 14.00 hour, we guarantee to pick up the consignment on the same day.

#### **Additional services:**

- Prompt Delivery (max. six hours) - in all consignments regardless of their weight, for the whole territory of Slovenia.
- Delivery of c.o.d. consignments (collect on delivery).

### **INTEREUROPA EXPRESS IN CROATIA**

#### **Characteristics of our express transport in Croatia:**

- Upon your telephone call, we collect your parcel directly from your warehouse, store, shop, etc., and deliver it within 24 hours (door-to-door service).
- Our vehicles are available in all big and small towns in Croatia on a daily basis.
- Our own well-spread information system connecting the distribution centres of our company Intereuropa d.o.o., Zagreb allows us to tell where your parcel is any time in the course of transportation.
- More than 100 vehicles involved in the daily service.
- Our own infrastructure all over Croatia.
- Specially trained staff for these operations.



### **INTEREUROPA EXPRESS IN BiH**

#### **Features of Intereuropa Express in BiH:**

- Overall coverage of BiH territory.
- We collect and deliver your consignments in 24 to 48 hours according to 'door-to-door' principle.
- Express service is provided with our own fleet of vehicles, through a network of distribution centres integrated in the information system that supports a full control over your consignment.



## Road transport

The speed and reliability of road transport are our underlying principles in organizing international road and combined transports. Our particular concern is given to safety in road traffic and ecology.

Our fleet includes 205 company-owned trucks and over 180 delivery vans. All our vehicles are fit for dangerous goods transports (according to ADR Convention) and additionally equipped with advanced telecommunication technology (GPS, GSM, SMS), which allows for tracing the position and status of consignments at any time.

Furthermore, we arrange transports by hired vehicles. Our contracted carriers are carefully selected to comply with all quality standards of Intereuropa. Our widespread network of cooperating contractors enables us to organize the carriage of smaller consignments (express door-to-door delivery), containers, cars, non-standard and heavy weighted cargo requiring special means of conveyance.

We organize international and combined transport of goods by road to/ from Europe, the former Yugoslav countries, Near East and CIS/Community of Independent States.

## Railway Transport

Intereuropa organizes the transportation of goods by railway to all European and CIS countries / Community of Independent States, part of Asia and the Near East, by company-owned and rented railcars and containers. In addition to transports in import and export, we also arrange for carriage in transit, both inland and via ports. If the sender /consignee does not dispose of a siding rail, we arrange for collection/ delivery of goods by truck. We can also see to temporary storage and distribution of goods carried by railway. This range of our service is in highest demand in Greece and Turkey, and partly in Bosnia and Herzegovina.

As an operator on the Tenth Corridor, we organize goods transports from West Europe through Slovenia, as well as from Slovenia (the train is formed on Zalog/ Ljubljana marshalling yard) to the consignees in Bulgaria, Turkey, the Near East, Macedonia, Greece, Rumania, Moldavia and Community of States of Serbia and Montenegro.

We offer consulting services to our customers as regards the employment of railcars and preliminary calculations, and procure the adequate wagons accordingly.



# Terminal services

Intereuropa is developing to an integral provider of logistical services and is capable of taking over the logistical functions from manufacturers and traders. Outsourcing the logistical functions offers numerous advantages to our customers: lower cost, focusing on their core business, avoiding new investments, improvement in the quality of distribution and other services.

## Warehousing and distribution

Warehousing as one of our logistical services is performed in different locations. Our strength is evenly distributed warehouses over the territory, concentrated in big logistical hubs specialized for particular types of goods, such as dangerous goods, foodstuffs subject to temperature regimes, and other goods under domestic, customs or excise goods status.

The conventional storage of goods, occupying the space and time, is gradually being replaced by the complex logistics to manage the goods under way from the Manufacture to the buyer. The recent changes in the logistical market between the supplier and buyer call for new services with technological support and information service. We provide for computer-aided tracking and tracing of goods, and the link allows for a full control over the location and status of your goods. Our clients can entrust us the following additional services: commissioned order processing (picking), re-filling of dangerous chemicals, assembling, packaging, distribution, completion, labelling, destroying, stowing, and similar operations on the goods.

Warehouses are growing more sophisticated to run and involve technology and information support. It is in our interest to perform more complex work in our warehouses, as a support to other services with higher added value. To achieve this, we are introducing special tracking systems to trace the goods and transport units and control over the work in warehouses.

## Fairs and exhibitions logistics

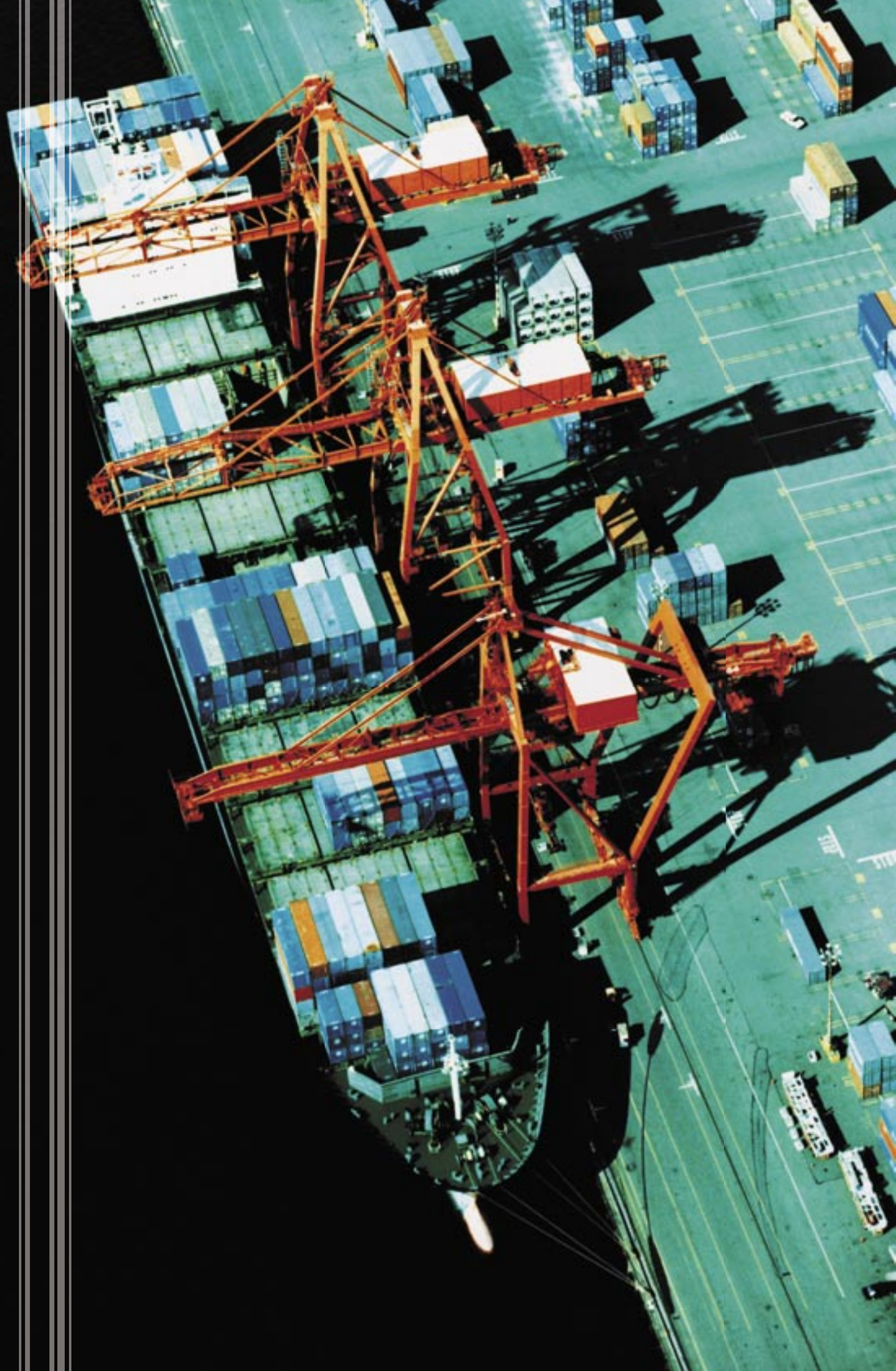
The forwarding in fairs and exhibitions provides an integral logistical support to organizers and participants in national and international fairs (collection, transport, delivery, handling and accessory services, customs broking, and all organizational activities required before and after the fairs or exhibitions).

## Logistical solutions

The organization and implementation of integral logistical projects involve all phases in the flow of goods and information (electronic data interchange) between the manufacturer and buyer: transport, storage and inventory management, customs broking, preparation of goods for further dispatch (commissioned order processing) and distribution to end users at home and abroad.

We consult our customers in optimizing the flow of goods from the manufacturer to end point of sale/ the point of origin in view of lowering the logistics cost. We aim to develop an on-going partner relationship with our customer in the segment of logistical functions, to mutual satisfaction.





# Seafreight

## Seafreight

### CONVENTIONAL CARGOES

Organisation of the transport of general, bulk, liquid and other cargoes in import, export and transit, by involving sea and land carriers all over the world.

### CONTAINERS

#### FCL (Full Container Load)

- Organization of door-to-door containerized transports in export, import and transit via all ports worldwide.
- Providing other services through company-owned or rented storage facilities (handling, distribution, etc.)

#### Consolidated containers - LCL ( Less than a Container Load)

- Organization of door-to-door containerized transports in export, import and transit via all ports worldwide.
- Regular weekly consolidation lines in import and export to/from all continents and major ports.

#### Ro-Ro (ROLL ON - ROLL OFF)

#### Ferry Service

- Regular Ferry service from Koper to Durres /Albania, and Bar/ Montenegro.
- Organization of door-to-door transports (full and part loads) in export, import and transit by company-owned and rented vehicles.

#### Cars

- Organization of car and other vehicles transports to/ from all ports via port of Koper, in export, import and transit to consignees in Slovenia and other European countries
- All additional services in dispatch (booking, survey control, P.D.I. / pre-delivery inspection, and other).

### PORT FORWARDING SERVICES

Organization of all kinds of port forwarding services to be provided in the Port of Koper and other ports, through our own and our partners' network.



## Shipping Agency

Our shipping agency, Interagent d.o.o., is a specialist in the whole range of shipping agency services in accordance with the ISO 9001 : 2000 standards, holding the B.V.Q.I. Quality Certificate:

- Market and transport flows research,
- Marketing and ship's space booking, and organization of liner container and conventional operations,
- Booking mass cargo and ships in free pratique and chartering,
- Receiving and dispatching ships and cargo,
- Organizing special shipments by vessels,
- Carriers' equipment record keeping and depot services supervision,
- Broking in ship's bunkering, lubricants and other provisions ,
- Representing of the ship's master.



# Airfreight

## Airfreight

Intereuropa provides the organization of air freight services to any destination in the world, with the possibility of part charter or full charter services. It also offers regular import and export lines of air-freight consolidation cargo with over 100 countries worldwide. A wide-spread network of international connections with over 20 airlines and numerous airports allows for on-going traceability of consignments.

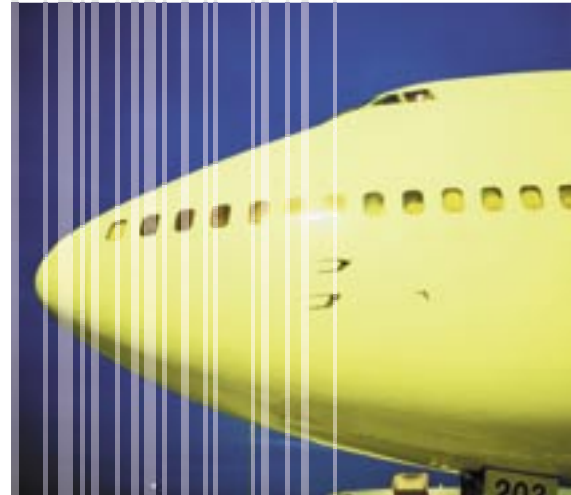
The connection to the Far East is effected through our Sea-Air Link. Such combined transport is faster than carriage by ship, and cheaper than air consolidation service.

Having arrived at the destination, the consignment will not get stuck in a warehouse. We can organize an express delivery to the consignee anywhere in the world. In the area of Slovenia we can guarantee the delivery in a term at customer's option (either a prompt delivery or a 24-hour delivery term).

Our specialized airfreight branch can also organize the carriage for special cargo, such as live animals and dangerous substances (radioactive substances, poisonous substances, inflammable liquids, etc.). Our staff is qualified and hold all the relevant international certificates, and take part in necessary training courses in Slovenia and abroad.

## UPS - United Parcel Service

Intereuropa is the exclusive contracting partner of UPS in Slovenia, Croatia and Bosnia and Herzegovina. On UPS behalf we collect the parcels and perform import and export customs clearance, and deliver international express parcels to more than 200 countries worldwide in the guaranteed term. The price for a consignment, regardless of type (letter, documents or parcel) includes the complete service in accordance with the door-to-door principle. In all these three countries, your parcels are picked up and delivered by uniformed couriers and UPS-designated brown vehicles on a daily basis.





# Customs Services

## Customs Clearance

Intereuropa performs customs broking services in all procedures, complying with the customs regulations of the EU Member States and third countries (non-EU).

Our qualified staff also provide:

- \* additional information on customs procedures,
- \* consulting on how to apply the customs regulations,
- \* tariff classification of goods (according to Combined Nomenclature),
- \* consulting as to the origin of goods,
- \* providing customs guarantee in customs procedure (deposit),
- \* effecting procedures as an authorized receiver and shipper in bonded stores.

## Border Services

With own offices on international border passes in Slovenia, Croatia, Bosnia and Herzegovina and Serbia and Montenegro, Intereuropa offers a comprehensive border service. We support the road hauliers with a full range of border and related services, available in one single place (one-shop-service).

Border service comprises:

- Customs re-forwarding of vehicles,
- Payment of charges and fees,
- Arrangement of phytopathological, veterinary and sanitary inspections,
- Sale of ferry tickets for SEAFRANCE (on route France - Great Britain and v.v.),
- Sale of tunnel tickets EUROTUNNEL (on route France - Great Britain and v.v.),
- Exchange office services,
- Other forwarding services.

# Intereuropa Group

- 2.280 employees
- 385 company-owned trucks and delivery vehicles
- 191.550 qm warehousing capacities
- 1.373.300 qm of landed property and handling areas
- Membership in international organizations: FIATA, IATA, FETA, FONASBA, BIMCO, IRU
- ISO 9001:2000 Certificate for logistics, awarded to the parent company Intereuropa d.d. and its affiliates Intereuropa d.o.o., Zagreb and Intereuropa Transport d.o.o., Koper
- Shares of the parent company Intereuropa d.d. are listed on the Ljubljana Stock Exchange.
- The HACCP system established in the cold store in Maribor and Celje, and in conditioned warehouses in Dravograd, Ljubljana and Celje.

## Logistical terminals

Total logistical terminals of Intereuropa Group: 191.550 qm

<b>SLOVENIA</b>	<b>130.410 m<sup>2</sup></b>	<b>COMMUNITY OF STATES SERBIA &amp; MONTENEGRO (SCG)</b>	<b>6.700 m<sup>2</sup></b>
Maribor	50.250 m <sup>2</sup>	Beigrade	6.700 m <sup>2</sup>
Celje	30.800 m <sup>2</sup>		
Ljubljana	17.400 m <sup>2</sup>	<b>MACEDONIA</b>	<b>2.100 m<sup>2</sup></b>
Logatec	8.100 m <sup>2</sup>	Skopje	2.100 m <sup>2</sup>
Koper	8.130 m <sup>2</sup>		
Jesenice	7.660 m <sup>2</sup>	<b>BOSNIA AND HERZEGOVINA</b>	<b>3.900 m<sup>2</sup></b>
Nova Gorica	3.850 m <sup>2</sup>	Sarajevo	3.700 m <sup>2</sup>
Sežana	4.000 m <sup>2</sup>	Travnik	200 m <sup>2</sup>
Brnik	220 m <sup>2</sup>		
		<b>CZECH REP.</b>	<b>2.060 m<sup>2</sup></b>
<b>CROATIA</b>	<b>43.200 m<sup>2</sup></b>	Prague	2.060 m <sup>2</sup>
Zagreb	21.100 m <sup>2</sup>		
Varaždin	9.000 m <sup>2</sup>	<b>AUSTRIA</b>	<b>2.380 m<sup>2</sup></b>
Osijek	2.800 m <sup>2</sup>	Wien	2.380 m <sup>2</sup>
Zadar	2.200 m <sup>2</sup>		
Split	6.100 m <sup>2</sup>	<b>GERMANY</b>	<b>800 m<sup>2</sup></b>
Rijeka	2.000 m <sup>2</sup>	Troisdorf	800 m <sup>2</sup>



**Intereuropa**<sup>®</sup>**Global Logistics Service****INTEREUROPA, Global Logistics Service, Ltd. Co.**

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